

ProfilePrint Service Credit Terms & Conditions

These Service Credit Terms & Conditions ("**Terms**") constitute a binding agreement between you ("**You**" or "**Your**") and ProfilePrint Pte. Ltd. (including its affiliates, collectively, "**ProfilePrint**") and govern Your purchase, receipt or use of any credits redeemable for ProfilePrint's services ("**Service Credits**").

ProfilePrint may offer the opportunity to prepay for certain services by purchasing credits ("**Prepaid Service Credits**"). These Prepaid Service Credits represent advance payment for future use of ProfilePrint's services. Additional conditions may apply to specific services.

ProfilePrint may also issue Service Credits at no cost as part of promotional activities ("**Promotional Service Credits**"). Promotional Service Credits may not be applied toward any sales, use, gross receipts or similar transaction-based taxes that You may be liable for.

Service Credits are not legal tender or currency. They:

- a) cannot be redeemed, refunded or exchanged for cash or monetary value;
- b) have no fiat currency equivalent;
- c) cannot replace fiat currency; and
- d) do not confer any personal property rights.

Service Credits are non-transferable and may only be used for the designated ProfilePrint service to which they apply.

All transactions involving Service Credits, including Prepaid Service Credits, are final. Service Credits are non-refundable and shall expire one (1) year from the date of purchase or issuance (whichever is later), unless explicitly stated otherwise at the time of purchase. Service Credits will automatically expire upon closure of Your ProfilePrint account and cannot be recovered thereafter.

Your available Service Credit balance can be viewed through Your ProfilePrint account. You are solely responsible for verifying that the correct amount of Service Credits has been credited to or deducted from Your balance. The Service Credit balance does not constitute a bank account, digital wallet, stored-value facility or payment instrument.

Any attempt to transfer, sell, gift or trade Service Credits is strictly prohibited and will not be recognized by ProfilePrint. Evidence of such activity may result in revocation, termination or cancellation of the affected Service Credits and/or services without refund, and may include immediate suspension or termination of Your account.

Each individual is permitted to create only one (1) free account. Creating multiple accounts to obtain additional free Service Credits is prohibited. ProfilePrint reserves the right to suspend or terminate accounts and reclaim any improperly obtained Service Credits where it reasonably determines that this policy has been violated, subject to applicable laws. If You believe an error has been made, You may contact ProfilePrint support for review.

Service Credits are used to create the Digital Fingerprints from Your samples. In line with ProfilePrint's objective of facilitating meaningful connections within its ecosystem, once You elect to make Your Digital Fingerprints a "public offer," such Digital Fingerprints and associated company details will be visible and accessible to all registered members and customers of ProfilePrint's services. ProfilePrint may contact You via Your registered mobile number to inform You of any interest expressed in Your public offer.

ProfilePrint monitors the usage of its AI and memory services to ensure equitable access for all users. Excessive or abusive usage that materially impacts system performance or violates applicable acceptable use policies may result in temporary rate limitations, account review or service restrictions.

ProfilePrint may revise these Terms at any time by posting an updated version on its website or by notifying You via the email associated with Your account. The revised Terms take effect upon publication or, if sent by email, as specified in that notice. By continuing to use Service Credits after such changes take effect, You agree to be bound by the updated Terms.

ProfilePrint reserves the right to:

- a) change any prices for its products or services at any time without prior notice. Any such change will not affect Service Credits already paid for but not yet used, which will continue to be redeemable based on the updated price list; and

b) modify or discontinue features or services at its discretion.

All prices are quoted in United States Dollars (USD) and are exclusive of applicable local taxes, duties or levies.